



515 East Warren Street
Middlebury, IN 46540
Phone: 574-825-9578
Fax: 574-825-5736

BY APPOINTMENT ONLY:

**Monday – Friday
CLOSED Wednesday
8:00am - 5:30pm**

NEW CLIENT INFORMATION FORM

OWNER _____ LAST 4 OF SS# _____

DATE OF BIRTH _____

SPOUSE _____ LAST 4 OF SS# _____

DATE OF BIRTH _____

MAILING ADDRESS _____

CITY _____ STATE _____ ZIP _____

CELL PHONE _____ HOME PHONE _____

SPOUSE CELL _____

PREFERRED METHOD OF CONTACT:

HOME _____ CELL _____ TEXT _____ EMAIL _____

EMAIL _____

(Necessary for home exercise programs)

PATIENT INFORMATION

PATIENT NAME _____ BREED _____

COLOR _____ DATE OF BIRTH _____ SEX _____

MICHIANA ANIMAL REHABILITATION SERVICES WAIVER

Cancellations, Late Arrivals, Missed Appointments: We are committed to providing exceptional patient care. Unfortunately, when one client cancels without giving enough notice, they prevent another patient from being seen. Please call us at (574) 825-9578, 24 hours prior to your scheduled appointment to notify us of any changes or cancellations. If prior notification is not given, you will forfeit one package session for the missed appointment. Late arrivals will be shortened to meet the scheduled time unless time is available to enable an extension.

Financial Payment is due at the time of service and can be in the form of cash, personal check, Master Card, Discover, Visa, Apple Pay, or Care Credit. Delayed payment or returned checks are subject to a \$30 fee. All services purchased are non-refundable.

Health and Safety:

Laser therapy and pulsed electromagnetic frequency (PEMF) is contraindicated for the following conditions:

- Pregnancy
- Pacemaker
- Cancer

If the above applies to you or your pet, please let a staff member know prior to beginning therapies for your pet. Pets must be clean and parasite free with no signs of fleas, ringworm, or mange. All pets must be restrained by a leash or pet carrier prior to entering. This is for your pet's safety and the safety of other pets. Equipment is only to be used by or under the supervision of the staff. Do not attempt to use, climb, jump, or balance on any of the rehab equipment. Also do not enter another treatment room, unless escorted by a staff member. When space allows, you may be able to sit in the gym and observe your pets. However, we can't always guarantee this. Please wait for a staff member to escort you to a chair.

Underwater Treadmill: Please be sure your pet has urinated and defecated before your scheduled underwater treadmill appointment. We understand accidents happen; therefore, **the first occurrence is at no charge. However, the SECOND OCCURRENCE does have a water changing fee that is due at time of incident.** If additional occurrences happen, we reserve the right to discontinue underwater therapy services for your pet.

Acupuncture: I hereby authorize and consent to the performance of medical acupuncture of my pet and understand that acupuncture is considered an alternative medicinal therapy. I understand that these acupuncture techniques are regarded as generally being safe. However, some of the side effects that can occur include, but are not limited to bleeding, bruising, breaking of a needle, or needle ingestion.

Medical Emergencies: If an accident or medical problem occurs while your pet is with us and immediate intervention is needed, a Middlebury Animal Clinic (MAC) veterinarian shall oversee necessary treatment and contact you and your primary care veterinarian as soon as possible.

Talent Release: Michiana Animal Rehab Services often photographs and videos patients for medical records, educational purposes, promotion and/or advertising. Unless otherwise noted, I hereby consent to all photos and videos being used at Michiana Animal Rehabilitation Services discretion.

***I have read and understood the above waiver and policies.**

Signature: _____

Date: _____

Printed Full Name: _____